

Daniel Naval

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OBJECTIVE

To gain employment as a Software Developer in a progressive organization that would allow me to utilize my diverse background in Information Technology.

SUMMARY

- An IT professional with 10 years of experience in Software development, skilled in code creation, and fluent in multiple languages.
- Expert in creating, designing, and managing websites or web-based applications.
- Robust database knowledge.
- Possess outstanding communication and interpersonal skills, coupled with a strong passion for research and a desire to master new concepts

TECHNICAL SKILLS

Programming Language: HTML/CSS, JavaScript, PHP, Python, SQL, C, C++, Asp.Net

Database: SQL Server (SSIS and SSRS), MySQL, Oracle, PostgreSQL, ETL, Power BI

Operating System: Windows, Linux

Linux/ UNIX Skills: Shell Scripting, Apache, Nginx, LAMP or LEMP

Content Management System: WordPress, Drupal, SharePoint (2016 and 365)

Frameworks: Laravel (PHP), Flask (Python), Vue.Js (JavaScript), (ERP) Odoo, (CRM) Microsoft Dynamics

Automate application development: Docker, Kubernetes (Beginner), RESTful API

Hard Skills: Scripting Language, GitHub, Network Protocols, System Administration, AWS

Soft Skills: Ability to Multitask, Open-Minded, Problem Solving, Coaching Skills, Self Starter

PROFESSIONAL EXPERIENCE

Software Developer (Remote Project)

Oct 2023- Present

Doctors Hospital

- Develop and maintain web applications and software solutions using JavaScript, PHP, or C# technologies.
- Collaborate with cross-functional teams to define project requirements, scope, and deliverables.
- Accountable for managing software development projects, including planning, execution, monitoring, and reporting.
- Built and maintained a 100% RESTful API back-end using Laravel (PHP Framework) that served data to the JavaScript front-end based on dynamically chosen user inputs.

Application Developer

May 2018- Nov 2024

Deltac Bank and Trust

- Worked alongside a team of 4 developers on various web projects, ranging from small to large-scale.
- In charge to troubleshoot & support application problems, ensure the appropriate resources are engaged in resolution and follow up on incidents to increase efficiency by 10%.
- Designed, developed, implemented, and maintained web applications for employees using PHP (Laravel) or Python (Flask) HTML/CSS, and JavaScript, increasing user satisfaction by 20%.
- Created Python scripts to import and export data, reducing data transfer time by 34%.
- Wrote SQL statements and stored procedures for SSRS reports and created SSIS packages to automate report generation and increase reporting speed by 24%.
- Answerable to build an intranet with SharePoint that centralizes the specific information for the employees.
- Support the new WordPress website back-end, database and server integration.

Sr. IT Application Analyst**Oct 2016- May 2018**

BTC

Team Lead and/or Business Analyst assisting to translate the business requirements into a working solution.

- Accountable to communicate technical information, concepts, and solutions professionally.
- Manage patching and upgrades of the business billing system.
- Improve system performance by 15%.
- Resolved an average of 25+ daily IT support tickets, resulting in a 28% increase in end-user satisfaction.
- Write SQL queries to support various data strategies or solutions.

Information System Engineer**Jan 2016- Oct 2016**

We Buy U Sell

- Implement and maintain the network infrastructure for the business
- Develop standards and processes to support their POS system effectively and efficiently
- Assist the company in their sales process like quote generation, delivery, and inventory management, which boosted sales by 19%.
- Develop websites and online stores with WordPress, increasing their sales by up to 40%.

Application Engineer**Jul 2013- Mar 2015**

Digicel Haiti

- Application system support for 5+ existing applications.
- Perform user maintenance and application maintenance for assigned applications.
- Implement functional, technical, and performance testing to validate the operational stability of custom-built or vendor-created application systems.
- Collaborate with the IT team and stakeholders to create reliable application solutions.
- Build custom web applications for the business (PHP/MYSQL).

EDUCATION**Masters of Science in Information Communication Technology**

2012

Université Picardie Jules Verne, Amiens, France

Bachelor in Computer Science

2010

Université Episcopale d'Haiti, Port-au-Prince, Haiti

CERTIFICATIONS

Google IT Automation with Python

2023

Zend Engineer Certified 2017-PHP

2021

LANGUAGES

English - Read, Write, and Speak

French – Read, Write, and Speak

Haitian Creole - Read, Write, and Speak